



#myjobishumans

Thinking about working in Community Services?

Do you have a **passion for helping others**? Community Services is a **fulfilling and growing profession**, with a wide variety of jobs and opportunities for specialisation.

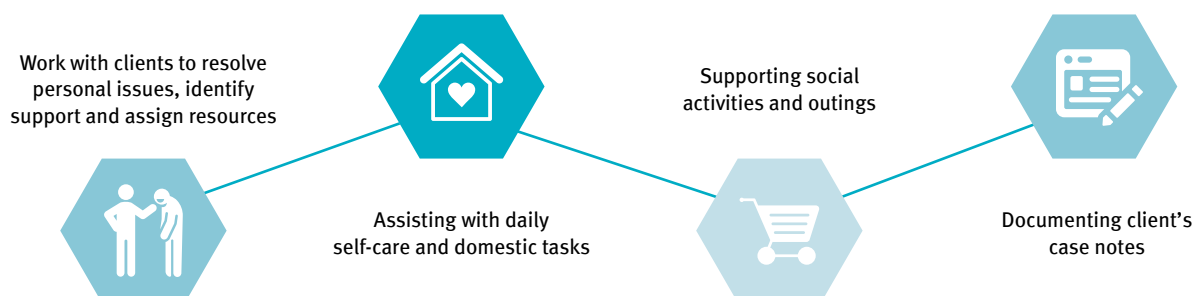
Did you know?

Studies show that workers in Community Services experience higher levels of job satisfaction than in other industries.

What is a Community Services Worker?

Community Services workers provide a wide range of care and support services for people in the areas of aged and disability care, health and social welfare, childcare, hospitality, policing, tourism and sports. They provide personal, social, physical and emotional support from helping people to enjoy a healthy social life to helping with daily tasks like showering, shopping and eating.

What does the job involve?



Licences and or regulatory requirements?

- ✓ Blue card
- ✓ NDIS Workers Screening Check
- ✓ Police Check (or Criminal History Check)
- ✓ First Aid Certificate & CPR
- ✓ Vaccinations

*Organisations' requirements may vary

Skills

Soft

Excellent interpersonal skills

Good communicator

Customer service skills

Positive and supportive attitude

Patience and discretion

Physically fit

Technical

Manual handling

Client assessment and response creation

Monitoring and reporting skills

Ability to organise, plan, and prioritise tasks

How do I get into Community Services?

Pathways into Community Services are varied due to the diverse range of career options available. A Certificate III in Individual Support (CHC33015) is the entry level qualification for workers who support individuals through the provision of person-centred services such as Aged Care, Home Care and Disability. Alternatively, a Certificate III in Individual Support (CHC33015) provides entry into becoming an Assistant in Nursing, Personal Care Assistant or Personal Care Worker – Disability.